TEST PLAN

ALPHA MARKET COMPANY

Table of Contents

1. Description…………………………………………………………………….…………………..
2. Scope…………………………………………………………………………….……………………
3. In. Out……………………………………………………………….…………………………………
4. Resources…………………………………………………………………………………………….
5. Entry Criteria……………………………………………………………………………………….
6. Exit criteria ………………………………………………………………………………………….
7. Environmental needs……………………………………………………………………………
8. Schedule……………………………………………………………………………………………….
9. Risks and dependency………………………………………………………………………....
10. Description

This document is to develop test plan for “**CRM/SFA** “– “**Leads** Management “for the company **“Alpha Market Company”-**. All the functionalities specified in the Requirements Specification are tested in accordance with this Test Plan. It includes the scope, test responsibilities, entry and exit criteria, environments.

1. Scope

This document will describe the approach, resources, and schedule of the testing activities possible at this time. This document will also identify the particulars of testing (what to test, what not to test), the tasks that need to be performed, the method of testing and the risks associated with this plan.

The most critical areas to test are:

* Usability Testing
* Performance Testing
* Compatibility Testing
* Integration Testing
* Exploratory Testing
* Regression Testing
* Functional Testing

1. In. Out
   1. Functions to be tested.
      1. Create Lead
      2. My Leads
      3. Find Lead
      4. Merge Lead
   2. Functions not to be tested.
      1. No other than mentioned above in section ‘a’
2. Resources

Testing tools

|  |  |
| --- | --- |
| **Process** | **Tools** |
| Test case creation | Microsoft Excel |
| Test case Tracking | Microsoft Excel |
| Test Case Execution | Manual |
| Test Report | Microsoft Excel |
| Bug reporting | Microsoft Excel |

1. Entry Criteria

* All test hardware platforms must have been successfully installed, configured, and functioning properly.
* The test environment such as lab, hardware, software, and system administration support should be ready.
* Reviewed test scenarios, test cases.

1. Exit Criteria

* Certain level of requirements coverage has been achieved.
* No high priority or severe bugs are left outstanding.
* All high-risk areas have been fully tested, with only minor residual risks left outstanding.

1. Environments
   1. Browsers

* Microsoft edge
* Google chrome
* Internet Explorer
  1. Operating system
* Device name: DESKTOP-H71BL3L

Processor: Intel(R) Core (TM) i5-8350U CPU @ 1.70GHz 1.90 GHz

Installed RAM16.0 GB.

System type 64-bit operating system, x64-based processor

12. Schedule

Testing will take place 2 weeks prior to the launch date. The first round of testing should be completed in 1 week.

13.Risks

If the first round of testing is not completed within 1 week, it could delay bug fixes and final testing. If this happens, UAT would be pushed back and eventually affect the launch date.

If the testers don’t have a basic understanding about CRM, testing could be delayed or not conducted properly.